

Worldwide Quality Policy

We define the Worldwide Quality Policy as the ability of Ortho Clinical Diagnostics to consistently meet or exceed the expectations of our worldwide customers and regulatory agencies in a manner consistent with the Johnson & Johnson Credo.

We are committed to continuously improving the effectiveness of the quality management system through the establishment and monitoring of relevant quality goals and metrics throughout the organization, and through periodic reviews of the quality management system by Ortho Clinical Diagnostics management.

All Ortho Clinical Diagnostics associates are responsible for incorporating into their planning and work, the actions necessary to meet these commitments; and for performing quality work by adhering to approved policies and procedures. Ortho Clinical Diagnostics management will ensure that goals and metrics are established at the appropriate levels to assure our commitment to the following quality objectives:

- to provide products and services that meet internal and external requirements;
- to constantly strive to improve customer satisfaction;
- to comply with worldwide regulatory requirements; and
- to add value and growth for the corporation

Ortho Clinical Diagnostics management is responsible for providing leadership to ensure that our policy and objectives are understood and implemented throughout the organization.